PRIVACY CENTRE / 01

Your data, clearly explained.

Understand what we use, why we use it and how to manage your privacy.

01 Who is responsible

Marcelino Gustavo Amancio dos Santos, developer representing marcelino.run, is responsible for data used to answer enquiries, manage accounts, provide services and record charges in this portal. Contact suporte@marcelino.run, your project support or +55 82 99431-5020.

02 The data we use

Accounts contain names, email addresses, password hashes and verification records. Projects contain memberships, permissions, messages, documents, contractual information and activity history. Payments involve payer identification, checkout requirements, amounts, statuses and provider references. Website forms collect names, email addresses, messages and optional phone numbers, interests and portfolio links. Technical information such as IP addresses and browser details may be recorded for security and diagnostics.

03 Why we use it

Account data identifies you. Project information supports delivery and support. Payment information supports billing and reconciliation. Business enquiries and professional submissions support the contact or evaluation you requested. Technical records help prevent abuse and diagnose issues. Relevant grounds include performance of contracts and requested preliminary procedures, legal obligations, exercise of rights and legitimate interests where applicable. Specific contact permissions on interest and application forms are recorded. Reading this policy is not blanket consent to any use.

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Your spaces and payments.

04 Who can access each space

Access depends on project membership and permissions. Registration does not grant project access. Partners can see shared information and activity within their authorised project. Administrators can access records needed for management and support. HL Tech records retain their source identity; records without confirmed ownership remain private to administration pending review. Migration does not grant access to another client's data.

05 Payments and recurring authorisations

Online charges use Efí. The checkout shows available methods. Confirmation records the provider's result and the responsible user. Pix Automático authorisation relates to a specific recurring subscription, not general permission to use data. Project instalments do not use Pix Automático. Efí's own processing is also subject to its privacy policy, linked below.

06 Email and account recovery

Account confirmation, recovery and payment messages use marcelino.run email infrastructure, together with recipient delivery providers. These messages do not use Resend. Recovery links are single-use and valid for 30 minutes. Email confirmation links last 24 hours. Resetting a password revokes previous sessions. Link expiry does not erase the account. Operational messages do not automatically subscribe you to advertising.

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Protection and transparency.

07 Verification and protection

Protected forms use Cloudflare Turnstile, which evaluates technical signals and may require interaction. The server validates the result before accepting submission. Passwords are checked through hashes rather than reading the original password. Documents have account and project access restrictions, and relevant actions are logged. No digital service is risk-free. Change your password and contact support if you suspect unauthorised access.

08 Browser storage

The client portal stores its session identifier in tab storage. Administration uses a session and local storage for authentication and preferences such as theme. The website uses a tab-storage marker to count a visit once; its own counter aggregates visits by day. Servers and protection services can retain technical logs. Clearing browser data can end access and reset preferences. This centre's search runs in your browser without sending search terms to the server.

09 Services involved

Necessary data may be handled by hosting and email infrastructure, Cloudflare for access protection, and Efí for payments. Email delivery involves the recipient's providers. Applicable legal obligations or orders may require disclosure to authorities. Global providers such as Cloudflare and Efí may process data outside Brazil under their policies. This page does not claim that all processing occurs exclusively in Brazil.

PRIVACY CENTRE / 04

Your choices and rights.

10 Retention

Session or link expiry does not erase documents, invoices or activity history. Account, contract, support and payment records are retained according to service needs, applicable obligations and defence of rights. Signing out does not automatically delete your history. A deletion request requires identifying the relevant records and assessing what can be deleted or must be retained, with an explanation. Backups and operational records must also be considered.

11 Your rights and requests

Under Brazil's LGPD, you can request confirmation, access, correction, sharing information and, where applicable, anonymisation, blocking, deletion, portability and review of solely automated decisions. You can withdraw consent and challenge unlawful processing. Contact support with your account email, request and context. Do not send passwords or authentication codes. Identity checks must be limited to what is needed to protect you and others. Requests are free. Article 19 provides for simplified immediate confirmation or access, or a complete declaration within 15 days. Other requests follow applicable deadlines and conditions. You can also contact ANPD and the competent authorities.

12 Updates

The date above identifies this version. This information should reflect changes to services and processing. Updating the text does not replace new permission where required. Contact the responsible person for clarification about changes or your circumstances.

FAQ / DIRECT ANSWERS

Frequently asked questions

Does registration give me project access?

No. You confirm your email, then the team authorises the appropriate project membership.

Can another partner see my password?

Your password is not displayed. Partners may see shared project information and activity permitted by their role. Use an individual account.

Does migration expose another client's data?

No. Each space has separate membership checks. Unassigned historical records remain private to administration until reviewed.

Why is there no permanent Cloudflare box?

Verification can run automatically. An interactive challenge appears when required, and the server must validate the result.

My recovery link expired. What next?

Request a new link through account recovery. Links expire after 30 minutes and can be used once. Never share them.

Are operational messages sent through Resend?

No. They use marcelino.run email infrastructure and the providers involved in delivery.

FAQ / DIRECT ANSWERS

Frequently asked questions

Does closing the tab erase my account?

No. Signing out and deletion are different. Ask support to review the relevant records and retention obligations.

Can a completed invoice be deleted?

You can request a review. Financial or contractual records may need retention under legal obligations or defence of rights; the response should explain the outcome.

Must I send an identity document first?

Start with your account email and request. The team will assess any necessary identity check. Do not send unnecessary documents or credentials.

Are search terms stored?

Search only filters content already loaded in your browser. It neither sends terms to the server nor saves them in local storage.

Does a job application mean I am hired?

No. It submits your professional information for assessment and possible contact.

How can I report suspicious access?

Contact suporte@marcelino.run or +55 82 99431-5020. Explain what happened and when, without sending passwords, recovery links or authentication codes.

Official references

LGPD · Lei nº 13.709/2018

ANPD · Direitos dos titulares

Cloudflare · Turnstile Privacy Addendum

Cloudflare · Privacy Policy

Efí · Política de privacidade

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www.marcelino.run/en/privacy